

If this section doesn't answer your questions, please contact us through e-mail or 610-526-0600 (Country Code 001).

- check disk space

Font Box does not check the amount of disk space required for the duplicate fonts. Please make sure you have enough space available.

- check RAM

For performance, Font Box stores all data in RAM. The default setting of 2000k can handle 2500 fonts.

If you receive an 'Out of Memory' error, increase the Preferred Size by 1000k for every 1000 fonts. To change Font Box's settings: click on the Font Box icon in the Finder and select Get Info from the File Menu. Enter the new size in the Preferred Size text box.

- check directory structure

Font Box may crash if the Volume being analyzed has a corrupt Directory structure. Try running your favorite Disk Repair utility. If you don't have one, run Disk First Aid which is on the Disk Tools floppy disk or System CD.

- font folders not deleted

If 'Don't move fonts to the Nonessential folder' is not checked, Font Box will attempt to delete a folder after moving the fonts out of it. The folder will not be deleted if any files other than Fonts are present.

- applications don't force quit

If an application doesn't support Apple Events, it will come to the front after you press the **Force Quit** button. Simply quit the application manually and Font Box will continue.

- Font Box crashes after pressing **Create**

In rare cases, the Force Quit procedure may cause a crash if you are booting from an external hard drive. If this happens, run Font Box again.

- Font Box crashes during launch

Your computer doesn't support some of the required routines.

- Font Box crashes while running

Try turning off all Extensions: restart and hold down the Shift key until you see the 'Extensions off' message. Greg's Buttons may cause problems on some machines.